**Site Specific Arrangement Lite (SSA Lite) Template**

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| **1** | **Purpose** |  |

The purpose of this document is to provide Anglian Water with information pertaining to a Business Customer’s risks and sensitivities in regard to interruptions to their water or water recycling services.

These Business Customers have identified themselves as sensitive through their retailer but do not meet the criteria set out in Anglian Water’s Site Specific Arrangement Criteria, therefore will complete a SSA Lite.

**In line with competition rules this document does not provide the business with a guarantee or promise that they will receive priority services from Anglian Water during an event. This document will instead, provide Anglian Water with the ability to make an assessment of the customer and their risks and allow for informed decisions to be made.**

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| **2** | **Business Information** |  |

*\*add additional columns/boxes where needed*

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| --- | --- | --- |
| **Business Name:** | |  |
| **Business Address:** | |  |
| **Business Type:** *(i.e. food manufacture, livestock etc.)* | |  |
| **Business Critical Functions** *(please provide detail)* | |  |
| **Is livestock kept on site? If yes please advise on type and amount?** | |  |
| **Is loss of operation a threat to life?** | | *(provide detail)* |
| **Business size** | **Approx. number staff on site** |  |
| **24 hour Operational** | **Critical periods of operation** |  |
| **Business critical functions** |  |
| **Operating hours** | |  |
| **Emergency Contact Details:** | **Contact Number:** |  |
| **Name / Job Title:** |  |
| **Non-Emergency Contact Details:** | **Contact Number:** |  |
| **Name / Job Title:** |  |
| **Additional Contact** | **Website** |  |
| **Email** |  |

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| **3** | **On site Facilities** |  |

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| **Offices on site** |  |
| **Kitchen/canteen facilities on site** |  |
| **Toilets and showers on site** |  |

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| **4** | **Usage & Storage** |  |

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| **Normal Water usage:** | **Per Day:** |  |
| **Per Year:** |  |
| **Water Storage:** | **Capacity / Time:** |  |
| **Telemetry** |  |

**4.1 Storage capacities and locations**

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| **5** | **Impacts** |  |

Detail impacts on a loss of supply/compromise to quality

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| **6** | **Additional Information** |  |

*Detail any additional, useful information that would aid a response in the event of a loss of supply, or a water quality issue i.e. historical issues*

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| **7** | **Definitions** |  |

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| **Term** | **Meaning** |
| SSA | Site Specific Arrangements |
| M3 | Cubic meters of water |
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